

Social Care & Housing Services (Tel. 01495 762200)

## TORFAEN CARE HOME DIRECTORY

May 2024



### **Social Care & Housing Services**

This directory only lists those care homes within the boundaries of Torfaen, although we support residents in other care homes outside Torfaen. Details of care homes in other areas are available from the relevant Local Authorities.

A placement in Care Home can be funded by Torfaen Social Care and Housing (including <u>Direct</u> <u>Payments</u> – from April 2016), or privately funded by yourself. If you have a primary health need and come under <u>Continuing Health Care (CHC)</u>, the Aneurin Bevan University Health Board will fund your placement in a care home.

Giving up your own home and moving into a care home is a very big step for anyone to take. Like any important decision, it needs careful thought and you should not rush into it.

All care homes in Torfaen are run by independent/private organisations, and are regulated and inspected by the Care Inspectorate Wales (CIW). You may wish to view a home's latest inspection report to help you decide which home is right for you. These reports can be found on <a href="https://www.ciw.org.uk">www.ciw.org.uk</a>

You may also be interested in viewing feedback from people who have stayed in a particular home by visiting <u>www.goodcareguide.co.uk</u> and searching for homes in a particular area of Torfaen.

You can also access Dewis Cymru via <u>www.dewis.wales</u> which is a site for information about well-being in Wales. You will find information that can help you think about what matters to you, along with information about local organisations and services that can help.

All residential and nursing homes have a complaints procedure, however, it's best to discuss any ongoing problems with the home's manager to see if they can be resolved informally. If your concerns cannot be resolved we will support you in choosing an alternative setting. After a discussion with the home's manager, if you still feel dissatisfied, you have the right to pursue your complaint through the Council which can be done by calling 01495 762200.

All Care Homes are regularly monitored by Torfaen Social Care and Housing, to ensure that they meet the necessary requirement to enable them to keep people safe and provide a quality service.

# Inclusion on this list is not an endorsement from Torfaen Social Care and Housing.

We have produced a Factsheet entitled "Choosing a Care Home" that provides more information; this is available on the www.torfaen.gov.uk <u>website</u>, or speaking to your social worker or Customer Care on 01495 762200.

We have also produced a Factsheet entitled "Paying for Residential Care" that provides more information; this is available on the www.torfaen.gov.uk <u>website</u>, or speaking to your social worker or Customer Care on 01495 762200.

Both Factsheets should be read in conjunction with this document to help you decide what type of accommodation is right for you, as there are a range of accommodation options available:

#### **Residential Care**

This type of care and support is for people who have assessed eligible needs that mean that the support needed is best provided in a care home environment with their peers and 24 hour support on hand to help. People who live in residential care homes do not have any additional health needs requiring nursing support.

#### **EMI Residential**

This type of accommodation is for people having assessed eligible needs for residential care, but who are also living with a form of moderate dementia or other forms of mental health issue Increasingly, Care staff in Residential with Dementia Care services have additional specialist training.

#### Nursing

This type of accommodation is for people having assessed eligible needs for care and support of a higher level for people who require more intensive physical support on a daily basis as well as funded nursing care. The homes in this category of care are expected to have a proportion of fully qualified and highly trained nursing staff on duty and have dedicated nursing equipment, such as specialist beds and assisted bathrooms.

#### **EMI Nursing**

This type of accommodation is for people having assessed eligible needs for care and support of a higher level for people who require more physical support as well as funded nursing care and who are also living with a form of dementia or other mental illness. Again, this type of service is expected to have a proportion of qualified nursing staff, on duty who will also have had specialist dementia training.

#### Respite Care / Short Term Care

Respite care is typically offered in either a care home setting for a short period of time, or whilst an unpaid carer is on holiday. Respite stays can be from just a few hours/ days, up to 28 days in a year dependent on need.

#### Intermediate Care / Reablement Care

Intermediate care or reablement care is generally provided to support someone for up to 6 weeks after a hospital stay or to avoid a hospital admission. The intention of intermediate / reablement care is to rehabilitate someone to be able to return home independently or with a level of home care support. Intermediate / reablement care is normally offered in a care home setting, with services including physiotherapy or occupational therapy.

#### **ARTHUR JENKINS CARE HOME** Contact: Manager – Jane Saunders Coed Cae Road Total No of Beds: 29 Blaenavon Torfaen NP4 9PP Beds offered (can include): **Telephone:** 01495 790319 E-mail: jane.saunders@hafod.org.uk Residential Website: www.hafod.org.uk **EMI** Residential BRYNHEULOG Contact: Manager – Mrs Sarah Bladen Wesley Close Total No of Beds: 3 Cwmbran Torfaen NP44 3ND Beds offered (can include): Telephone: 01633 483822 Email: Brynheulogenable@hotmail.com Learning Disability Residential **CWMBRAN HOUSE RESIDENTIAL HOME** Contact: Interim Manager - Joni Castle-Canavan Five Locks Road Pontnewydd Total No of Beds: 57

 Cwmbran
 Beds offered (can include):

 Torfaen NP44 1AP
 Beds offered (can include):

 Telephone:
 01633 838806

 E-mail:
 Joni.Castle-Canavan@hafod.org.uk

 Website:
 www.hafod.org.uk

 Website:
 www.hafod.org.uk

#### FIRS RESIDENTIAL HOME

The Firs Newport Road Llantarnam Cwmbran Torfaen NP44 3EU Contact: Manager - Mrs Sarah Bladen

Total No of Beds: 6

Beds offered (can include):

- Learning Disability Residential (-65)
- Learning Disability Residential (65+)

Telephone:01633 877556Email:thefirsenable@btinternet.com

HOLLYLODGE EMI RESIDENTIAL HOME				
1 Ton Road				
Coed Eva				
Cwmbran				
Torfaen NP44 7LF				
Telephone:	01633 866326			

 Telephone:
 01633 866326

 E-mail:
 hollylodge@virgocarehomes.com

 Website:
 www.virgocarehomes.com

Contact: Manager - Paula Daly

Total No of Beds: 29

#### Beds offered (can include):

- EMI Residential
- Respite
- Aged for people 60+

LEADON COURT NURSING HOME Leadon Court Thornhill Cwmbran Torfaen NP44 5TZ	Contact: Registered Manager – Jane Tutton Total No of Beds: 32 Beds offered (can include):
Telephone:0871 4232606E-mail:leadoncouirt@summerhillgroup.co.ukWebsite:www.summerhillgroup.co.uk	<ul><li>Nursing</li><li>EMI Nursing</li></ul>
LLANTARNAM LODGE CARE HOME Pentre Lane Llantarnam Cwmbran Torfaen NP44 3AP	Contact: Theresa Manfield Total No of Beds: 30 Beds offered (can include): • Residential (55+) (early onset dementia no official
Telephone:       01633 869073/484337         E-mail:       care@llantarnamlodge.co.uk         theresamanfield@llantarnamlodge.co.uk         Website :       www.llantarnamlodge.co.uk	diagnosis) • Respite available <u>uk</u>
MAYFLOWER RESIDENTIAL HOME Pentre Lane Llantarnam Cwmbran Torfaen NP44 3AP Telephone: 01633 483537 E-mail: mayflower@newportcarehomes.com	<ul> <li>Contact: Manager – Cerys Stevenson</li> <li>Total No of Beds: 23</li> <li>Beds offered (can include):</li> <li>EMI Residential</li> <li>General Residential with Functional Mental Health</li> </ul>
MOUNTAIN VIEW HOUSE CARE HOME Pantygasseg Pontypool Torfaen NP4 6TY	<b>Contact :</b> Manager – Heidi Nash Total No of Beds : 7 Beds Offered (can include) :
Telephone:01495 762534/ 0776 4327084E Mail:HeidiNash@priorygroup.comWebsite:www.prioryadultcare.co.uk	Learning Disability Autism

PANORAMA Leigh Road Pontnewynyd Pontypool Torfaen NP4 8JE Telephone: E-mail: Website :		Contact: Manager – Ali Cooling Total No of Beds: 6 Beds offered (can include): Learning Disability Learning Disability and Dementia Care needs
PANTEG NU 35 Wern Roa Sebastopol Pontypool Torfaen NP4 5DT	I <b>RSING HOME</b> Id	Contact: Manager – Debbie Dix Total No of Beds: 37 Beds offered (can include): • Nursing
Telephone: Email: Website:	01495-756472 panteg@oriellodge.com	Residential
PLAS-Y-GAR Lower Park G	RN CARE HOME Gardens	Contact: Manager – David Daniels
Penygarn Pontypool Torfaen		Total No of Beds: 32 Beds offered (can include):
NP4 8DB Telephone: E-mail: Website:	01495 757708 david.daniels@hafod.org.uk www.hafod.org.uk	<ul><li>EMI Residential</li><li>Residential</li><li>Respite</li><li>Reablement</li></ul>
<b>REGENCY H</b> Parkes Lane Tranch Pontypool	IOUSE RESIDENTIAL HOME	Contact: Cerion Thomas (Manager) Total No of Beds: 53

Tranch Pontypool Torfaen NP4 6BA

Beds offered (can include)

EMI Residential

Telephone:01495 763597E-mail:cerion@regencyhousecarehome.com

ROWAN HOUSE NURSING HOMECommercial StreetGriffithstownTorfaen NP4 5JETelephone:01495 756861E-mail:rowanhouse@summerhillgroup.co.ukWebsite:www.summerhillgroup.co.uk	Contact: Manager – Stephen Clarke Total No of Beds: 38 Beds offered (can include): • EMI Nursing (55+) • Respite available
SUNNYBANK EMI RESIDENTIAL HOME         Sunnybank Road         Griffithstown         Pontypool         Torfaen NP4 5LN         Telephone:       01495 758142         E-mail:       sunnybank@virgocarehomes.com         Website:       www.virgocarehomes.com	Contact: Manager – Deborah Gay Total No of Beds: 24 Beds offered (can include): • EMI Residential
THISTLE COURT NURSING HOME Thistle Court Ty Canol Cwmbran Torfaen NP44 6JD Telephone: 01633 877572 E-mail: sarah.butfield@thistlecourtcarehome.com	Contact: Sarah Butfield Total No of Beds: 37 Beds offered (can include): • EMI Nursing (55 years+)
THOMAS GABRIELLE EMI RESIDENTIAL HOME         Victoria Street       Old Cwmbran         Old Cwmbran       Torfaen NP44 3JP         Telephone: 01633 869738         E-mail:       tgemi@virgocarehomes.com         Website:       www.virgocarehomes.com	Contact: Manager – Vicky Carr Total No of Beds: 26 Beds offered (can include): • EMI Residential • No age category
THOMAS GABRIELLE NURSING HOME         Victoria Street         Old Cwmbran         Torfaen NP44 3JP         Telephone:       01633 868241         E-mail:       thomasgabrielle@virgocarehomes.com         Website:       www.virgocarehomes.com	Contact: Manager – Nanette Virgo Total No of Beds: 43 Beds offered (can include): • Nursing • Aged for people 65+

TY BRYN RESIDENTIAL HOME Brynteg High Street Abersychan Pontypool Torfaen NP4 7DG		Contact: Manager – Liz Durlucia Total No of Beds: 26 Beds offered (can include):
Telephone: Email: Website:	01495 772761 <u>care@tybryn.org</u> <u>www.tybryn.co.uk</u>	<ul> <li>EMI Residential/Residential</li> <li>Aged for people 55+</li> <li>Respite</li> </ul>
TY CEIRIOS NURSING HOME Pentrepiod Road Pontnewynydd		Contact: Manager – Bryony Rosser
Pontypool Torfaen NP4 6TJ		Total No of Beds: 39 Beds offered (can include):
Telephone: E-mail:	01495 752358 <u>manager@tyceirios.com</u> <u>clinciallead@tyceirios.com</u>	<ul> <li>EMI Nursing</li> <li>Nursing</li> <li>Palliative Care (Nursing) – Elderly</li> </ul>